# 37<sup>th</sup> Annual Chesterton Conference - FAQ

# Registration

**Where do I sign-up?** You may register and purchase tickets for the 3-day conference by <u>visiting our conference page</u> or by calling us toll-free 1-800-343-2425.

**How much is this going to cost?** If you are a <u>member of the American Chesterton Society</u>, discounted tickets are available. We are also offering an "early-bird" discount for anyone who purchases their registration before March 1<sup>st</sup>, 2018. Use coupon code **earlybird25** – it will be good through 11:59pm CST on February 28<sup>th</sup>, 2018.

**Can I use the early-bird coupon on any conference item?** No. The coupon is good for a \$25 discount off of every conference registration or registration package 9:00am (CST) January 22nd - 11:59pm (CST) February 28th, 2018. The coupon does not apply toward meal package, banquet ticket, vendor table, conference sponsorship, or any non-conference item. The coupon code must be used at checkout – it cannot retroactively be applied (we cannot refund the discount amount if customer neglected to apply code at checkout).

Why should I register early? Please make sure to register right away as both the banquet and conference have sold out quickly in the past. **Registration will close July 3<sup>rd</sup>, 2018**, so make sure you have purchased your tickets by then!

**Can I get a refund for the conference items I purchase if I have a change of plans?** No, unfortunately we are unable to issue refunds for any conference items at any time.

**Is student or clergy/religious discounted pricing available?** Yes. Please see the pricing information on our conference page.

I only want to come to the conference for one day. Can I purchase a ticket just for that day ahead of time? No, we are unable to pre-sell one-day conference tickets. One-day tickets will, however, be available at the door as seating allows. No discounts will be available on one-day tickets.

**May I bring family to the conference? Will there be anything for younger people?** Yes, please bring your family! This is the perfect conference to turn into a family vacation. Orlando has so many local attractions - including world-famous theme parks - to entertain people of all ages. If you are looking for a calmer, relaxing day with the family, there is a swimming pool for hotel guests, and nearby religious sites such as the <u>Basilica of the National Shrine of Mary,</u> <u>Queen of the Universe.</u>

## Lodging

**Is my hotel room included in my registration package?** No, hotel rooms must be booked directly through the DoubleTree. This can be done by calling 1-407-856-0100 or you can <u>visit</u> <u>hotel website here</u>. A group rate of \$119/night (for single or double rooms) is available until July

3<sup>rd</sup>, 2018. Mention the "American Chesterton Society Conference" or use group code ACC to get the conference rate.

**Can I book my hotel room through the ACS?** No, please see information above for how to contact the hotel and book your room.

**I will not be staying at the hotel. Is there parking available for me?** Parking is available at the hotel at a rate of \$14/day for self-parking as of the writing of this document. This rate is subject to change at any time and is not a guaranteed rate for conference attendees. Please call the hotel with any questions on the parking rate at 1-407-856-0100.

#### Meals

**I plan to attend the conference. Will registration include meal options?** We have registration packages available that do include the 6-meal package and the Saturday night banquet in addition to conference registration. However, our "registration only" item does not include any meals for the conference.

**I have special dietary restrictions. Can you accommodate those for my meals?** Yes, we can work with the hotel to accommodate most dietary restrictions. Please include those requests in the notes section (at checkout) when you purchase your packages or meals.

**Can I purchase just a couple of the meals for the conference?** No, we are only able to sell meal tickets as a complete 6-meal package.

**Can I purchase the meal package onsite?** No, we are required to give catering solid numbers a month before the conference begins, so we are unable to sell meal packages at the door. Meal tickets will be included in your registration packet that you will receive when you check into the conference itself. There is a restaurant in the hotel but it has a limited capacity and is shared with non-conference hotel guests.

**Can I bring my own bagged lunch to the conference?** No, no outside food or drink is allowed in the meeting space at the hotel. Please plan accordingly.

## Banquet

Is the Saturday evening banquet included with the price of registration? Banquet tickets are included in the registration package this year, though not in the a la carte registration. A catered dinner will be served, special items will be auctioned, and someone will drink from the famous Cup of Inconvenience.

**Can I buy tickets to the banquet onsite?** No, due to capacity limitations and hotel requirements, banquet tickets will *not* be available for purchase at the conference. Please make sure to book in advance. Banquet tickets are available online or by calling toll free 1-800-343-2425, on a first come, first served basis.

**I have special dietary restrictions. Can you accommodate those for the banquet?** Yes, we can work with the hotel to accommodate most dietary restrictions. Please include those requests in the notes section (at checkout) when you purchase your packages or banquet ticket.

### Miscellaneous

Whom should I contact about requesting a vendor table at the conference? Vendors should reference our <u>Vendor Guidelines</u> or contact our vendor coordinator Anita at <u>orders@chesterton.org</u>

**I would love to sponsor a seminarian. How may I do that?** Introducing the next generation of priests and religious to G.K. Chesterton is vital to their formation. Please contact us directly at 1-800-343-2425.

**I'd love to see some sights in the area. Do you have any recommendations?** Since Orlando has so many different types of tourist attractions, we recommend looking through the website <u>http://www.visitorlando.com/things-to-do/</u>. The big Catholic site to visit is the <u>Basilica of the National Shrine of Mary, Queen of the Universe</u>. Other churches can be found on <u>the Diocese of Orlando website</u>.